

HITACHI

Reliable solutions



Extend machine life with **HPMP**

Hitachi Preventative Maintenance Program



Preventative maintenance

Hitachi Construction Machinery Australia (HCA) provides services to support our Hitachi and Bell range of construction, quarry and mining machinery, ensuring you get the most out of your equipment.

HCA is not only committed to supplying quality machinery — we strive to ensure your machine performs to the highest possible standards, maximising your productivity, reducing costs, extending machine life and ultimately increasing the return on your investment.

To keep your equipment at it's most productive, HCA has a national network of branches, with fully equipped workshops and highly trained staff, experienced in maintaining your equipment.

We also offer you the option to keep your equipment serviced and repaired onsite by experienced field service technicians. Our factory trained technicians offer the full range of services from routine planned maintenance through to major component replacement.

Equipped with the latest diagnostic tooling, our people are genuine experts when it comes to your Hitachi and Bell mining, construction and quarrying equipment.

The HCA service team is firmly focused on achieving the highest level of reliability for your machine. Our service technicians regularly participate in industry accredited training to ensure they are well informed and skilled in the latest procedures and techniques.

HCA's professionally trained service technicians put you and your business first, making our service and support team available to offer detailed advice and machine support when you need it most.

Our experienced workshop team and field service technicians are backed by our dedicated product support specialists who can provide expert advice and factory backed technical support for our full range of machinery.

We quickly diagnose problems and promptly complete all repairs and servicing to factory standards ensuring reduced downtime and increased productivity for your machine.

The HPMP is designed to help you reduce costs while making the most out of your equipment, through a comprehensive preventative maintenance program utilising the HCA service and support network.

HPMP (Hitachi Preventative Maintenance Program) overview:

The HPMP comes with a free Powertrain warranty extension to four years — 8,000 hours (or four years — 4,000 hours for selected light equipment models). You will receive a fixed price for the term of the agreement so you can know your costs. We will provide you with all your standard planned maintenance services including approved lubricants, labour and genuine parts for the Powertrain warranty period at fixed prices for the term of the agreement.

You will also receive discounted rates for all retail repairs over and above the scheduled planned maintenance services. Plus get up to 200km free travel for warrantable repairs within the extended warranty period (excluding selected light equipment).

Inclusions:

- All standard HPMP services (including manufacturer's approved lubricants, labour and genuine parts) for four yrs/8,000hrs (or four yrs/4,000hrs for selected light equipment models).
- All services will be performed in a 12-hour period, Monday to Saturday.
- Fixed price for term of the agreement.
- Discounted rates for all retail repairs over and above the scheduled HPMP Services.
- Free Powertrain warranty extension to four yrs/8,000hrs (or four yrs/4,000hrs for selected light equipment models).
- Up to 200km free travel for warrantable repairs within the Powertrain warranty period, excluding (selected light equipment models).
- Oil analysis and condition monitoring of major components.

Talk to your sales representative today to find out more about how a HPMP could benefit your business, or call us on: **1300 HITACHI.**

Cost effective

Problems are discovered in their early stages, while they are still minor repairs, before they affect other machine parts and become costly, major repairs or cause catastrophic failure.

Extended warranty

Experienced technicians perform your maintenance work using quality, genuine parts, that's why we can confidently offer free extended Powertrain Warranty.

Longer machine life

Regular maintenance increases the life of the machine and improves productivity.

Discounts on repairs

Receive discounted rates for all retail repairs over and above the scheduled planned maintenance services.

- **Sydney Corporate Support Group**
 3/1 Foundation Pl, Pemulwuy, NSW 2145
 Locked Bag 6726, Blacktown, NSW 2148
 P 02 8863 4800 F 02 8863 4899
- **Brisbane Corporate Support Group**
 121 Coulson St, Wacol, QLD 4076
 PO Box 228, Carole Park, QLD 4300
 P 07 3423 5600 F 07 3423 5699
- **Adelaide**
 Port Wakefield Rd, Cavan, SA 5094
 PO Box 79, Enfield Plaza, SA 5085
 P 08 8360 5300 F 08 8260 6580
- **Brisbane**
 539 Boundary Rd, Archerfield, QLD 4108
 PO Box 658, Archerfield, QLD 4108
 P 07 3276 4500 F 07 3216 7866
- **Bunbury**
 53 Halifax Drive, Davenport, WA 6230
 PO Box 4268, East Bunbury, WA 6230
 P 08 9724 8300 F 08 9725 7581
- **Canberra**
 Unit 15, 157-161 Gladstone St,
 Fyshwick, ACT 2609
 P 02 6239 1438 F 02 6239 1782
- **Dalby**
 17728 Warrego Hwy, Dalby, QLD 4405
 PO Box 328, Dalby, QLD 4405
 P 07 4669 6712 F 07 4669 7445
- **Darwin**
 20 Verrinder Rd, Berrimah, NT 0828
 PO Box 91, Berrimah, NT 0828
 P 08 8942 7800 F 08 8942 7899
- **Emerald**
 56 Gregory Hwy, Emerald, QLD 4720
 PO Box 2632, Emerald, QLD 4720
 P 07 4980 6800 F 07 4987 6379
- **Gunnedah**
 27 Law Close Gunnedah NSW 2380
 PO Box 201, Gunnedah, NSW 2380
 P 02 6743 4654
- **Hobart**
 4/4 Beacon Court Cambridge, TAS 7170
 P 03 6326 3435 F 03 6326 5916
- **Kalgoorlie**
 48-50 Percy Rd, West Kalgoorlie, WA 6430
 PO Box 1656, Kalgoorlie, WA 6430
 P 08 9025 2400 F 08 9025 2499
- **Launceston**
 9-15 Pembury Pl, Rocherlea, TAS 7248
 PO Box 403, Mowbray, TAS 7248
 P 03 6326 3435 F 03 6326 5916
- **Mackay**
 12-20 Southgate Dr, Paget, QLD 4740
 PO Box 5742, Mackay Mail Centre, QLD 4740
 P 07 4952 6800 F 07 4952 6900
- **Melbourne**
 240-248 Frankston-Dandenong Rd,
 Dandenong, VIC 3175
 PO Box 4414, Dandenong South, VIC 3164
 P 03 9791 6666 F 03 9791 8114
- **Muswellbrook**
 27-35 Thomas Mitchell Dr,
 Muswellbrook, NSW 2333
 PO Box 473, Muswellbrook, NSW 2333
 P 02 6541 6300 F 02 6541 6399
- **Newcastle**
 1 Balook Dr, Beresfield, NSW 2322
 PO Box 3325, Thornton, NSW 2322
 P 02 4964 4550 F 02 4966 8021
- **Perth**
 107 Allen Rd, Forrestdale, WA 6112
 PO Box 3481, Success, WA 6964
 P 08 9234 9800 F 08 9234 9990
- **Port Hedland**
 1/119 Iron Ore St, Wedgefield, WA 6721
 PO Box 1990, South Hedland, WA, 6722
 P 08 9172 6800 F 08 9172 6899
- **Somerton**
 130 Hume Hwy, Somerton, VIC 3062
 PO Box 325, Somerton, VIC 3062
 P 03 9303 6700 F 03 9303 6799
- **Sydney**
 51 Milperra Rd, Revesby, NSW 2212
 Locked Bag 213, Wetherill Park, NSW 1851
 P 02 9780 6900 F 02 9780 6999
- **Tom Price**
 32 Boonderoo Rd, Tom Price, WA 6751
 PO Box 447, Tom Price, WA 6751
 P 08 9188 2390 F 08 9188 1774
- **Townsville**
 22-24 Duckworth St, Townsville, QLD 4814
 PO Box 7314, Garbutt, QLD 4814
 P 07 4727 5100 F 07 4727 5199
- **Whyalla**
 9 Oborn St, Whyalla Norrie, SA 5608
 PO Box 79, Enfield Plaza, SA 5085
 P 08 8360 5300 F 08 8260 6580

To learn more about how a HPMP (Hitachi Preventative Maintenance Program) could benefit your business call us on: **1300 HITACHI**